



All correspondence to:
 Computershare Investor Services PLC
 The Pavilions
 Bridgwater Road
 Bristol BS99 6ZZ
 Shareholder Helpline: 0871 495 0105
 or +44 117 378 8361 if calling from outside the UK
 You can check your holding online at www.aviva.com/ecom

Shareholder Reference Number

Change of Address Form

Kindly Note: This form is issued only to the addressee(s) and is specific to the unique designated account printed hereon. This personalised form is not transferable between different (i) account holders; or (ii) uniquely designated accounts. Aviva plc (the 'Company') and Computershare Investor Services PLC (the 'Registrar') accept no liability for any instruction that does not comply with these conditions.

Please use a **black pen**. Print in CAPITAL letters inside the boxes as shown in this example.



A. New Address Details

House Number

Post Code

New House Name

Street / Road Name

Town / City

County

Country

B. Signature(s)

For details of who needs to sign this form, please see the 'how to complete' notes on the reverse of this form.

Date DD / MM / YY

Signature 1 (Please sign in the box below)

Capacity 1

Signature 2 (Companies only)

Capacity 2

In the event that we need to contact you regarding the processing of this form, please supply one of the following:-

Daytime Telephone Number

E-mail Address (if available)

Please note that these contact details will not be recorded by the Registrar for any future use.

How to complete this form

Please use a **black pen**. Print in CAPITAL letters inside the boxes as shown in this example.



A. New Address Details

This section must be completed in full.

Enter the new address details that you wish to have recorded. Please note that only one address can be recorded for each holding. This should be the address for delivery of all future correspondence.

B. Signature(s)

Only the signature of the first named holder, executor or administrator who is registering the change of address is required. If the holder is under 18 (or 16 in Scotland), a parent or legal guardian must sign and state their capacity.

Power of Attorney:

To sign under Power of Attorney, you must have already lodged an original or certified copy of the Power of Attorney with the Registrar. If you have not previously lodged this document for notation, please attach it to this form when you return it.

Please note that Computershare Investor Services PLC requires a photocopy Power of Attorney to be certified under the Powers of Attorney Act 1971. It must be certified in ink on every page by the donor, or by a solicitor or stockbroker, to state that it is a true and complete copy of the original. Computershare Investor Services PLC cannot accept a photocopy that has not been certified in ink on every page.

Companies:

In the case of a corporation this form should be signed by two authorised signatories (e.g. Director and Company Secretary) stating their capacity, or by a director of the company in the presence of a witness who attests the signature or under its common seal.

Please return this form to:

Computershare Investor Services PLC
The Pavilions
Bridgwater Road
Bristol
BS99 6ZZ

KINDLY NOTE THAT IT IS NOT NECESSARY TO RETURN YOUR SHARE CERTIFICATE(S) OR ACCOUNT STATEMENT FOR AMENDMENT