

NOTICE TO SHAREHOLDERS

We encourage you to use our easily accessible and secure online portal to conveniently get communication from the companies you're invested in. Here, you can access share prices, your portfolio balances, or even update your personal details after you have been registered. Click here to access Investor Centre: [website](#).

Your bi-annual statements are available electronically on your Investor Centre account. We will send an alert with new document notifications. To ensure you receive this notification, you will need to provide us with your most up-to-date email address and/or cellular phone number in your [Investor Centre account](#).

Due to the closure of the Post Office during the national lockdown, we did not post dividend payment advices to shareholders at the time. Your dividend advices are, however, available for download from your Investor Centre share account. In our approach to move towards more environmentally friendly digital communication and reduce our use of paper and printing, all future communications will be available electronically in Investor Centre only. If you would prefer to receive a physical copy of your bi-annual statement and dividend payment advices in the post to your registered address, or via an alternate means, please notify us in writing via email at Web.Queries@Computershare.co.za or contact our Call Centre.

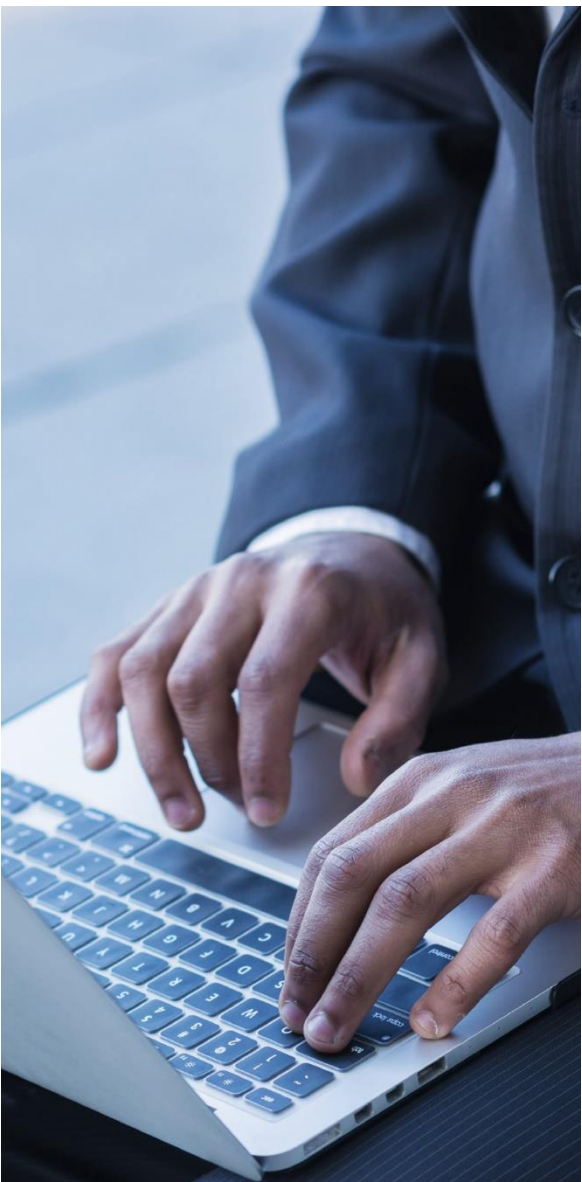
DIVIDENDS TAX

With the introduction of Dividends Tax legislation, in April 2012, dividends are taxed in the hands of shareholders. Therefore, with effect from 1 April 2012 and where applicable, we have withheld the required Dividends Tax from your dividends and paid it to SARS on your behalf. Please note that the Dividends Tax rate increased from 15% to 20%, effective 22 February 2017.

Computershare is legally obligated to record the tax numbers of shareholders. The recent amendments to the Tax legislation that became effective on 1 July 2020 allows certain shareholders to qualify for an exemption or reduced rate of Dividends Tax. Where shareholders submit a declaration form to Computershare in this regard, this declaration will only be valid for a five-year period.

Beneficial Owners who are natural persons and who are South African residents for tax purposes, or Beneficial Owners who are otherwise not eligible for exemption from Dividends Tax, will be subject to the full 20% Dividends Tax charge.

Certain Beneficial Owners will be exempt or may be entitled to a reduced rate of Dividends Tax. As a Beneficial Owner of a dividend, it is your responsibility to advise us if you are exempt or eligible for a reduced rate so that the tax deduction is made correctly. To submit an updated Dividends Tax declaration form, visit the following link: www.computershare.com/za/dividend-tax-information.



For your security, it
is important that you keep
us informed of any
change to your personal
details

For more information regarding Dividends Tax, or to request a printed declaration form, please contact our Call Centre at the number listed below.

Failure to respond to this request for an updated Dividends Tax declaration form (where applicable) will result in future dividends being subject to the full 20% Dividends Tax rate.

FEES

We are pleased to advise you that we have not increased our fees for 2020. Please contact our Call Centre for full details or visit [open](#)

[a custody and settlement account for JSE-listed securities](#) on our website to view our fee schedule.

Should the South African Central Securities Depository, Strate, increase its fees with the agreement of the market, we would also revise our fees accordingly. Strate's fees may be viewed on its website, www.strate.co.za.

RULES AND DIRECTIVES

We wish to remind you of your obligation to keep yourself informed of any changes to the Strate Rules, which can be viewed on its website, www.strate.co.za.

SHAREHOLDER DETAILS

As a shareholder, you're entitled to receive essential information relating to potential dividend payments, company meetings and other key communications from the issuer. To ensure you receive this communication

and receive the potential dividend payments that you're entitled to, you will need to ensure that Computershare always has your latest personal details. Owing to the high risk of fraud, many companies and banks have elected not to process cheque payments and will look at digital alternatives, such as electronic funds transfer. We urge you to provide us with your banking details or any changes to these details as soon as possible. This will ensure you are not inconvenienced by not receiving your dividend payment. Please contact our Call Centre to understand the process required to update your bank details, your tax number and other shareholder related information.

ONLINE DEAL ROUTING FACILITY

Should you wish to sell your shares, we have an online facility to securely place these sale transactions as an alternative to providing instructions via the Call Centre. To use the facility you will have to register your account on our website and accept the [Online Deal Routing Terms of Use](#). For any additional information, please contact our Call Centre at the number listed below.

CAPITAL GAINS TAX CERTIFICATES AND DIVIDENDS TAX CERTIFICATES

Unfortunately, we are unable to provide a Capital Gains Tax Certificate for share sales because we seldom have information regarding the original purchase transaction. However, you will receive a transaction advice, with details of the share dealing transaction, which should be retained for tax purposes. A payment advice with details of dividends paid will be uploaded to your Investor Centre account on or

Should you require
more information
regarding Investor
Centre, please contact
our Call Centre

around the payment date. This advice may be downloaded at any time and should be retained and submitted for tax purposes. Please contact our Call Centre for further information.

CHANGES TO CUSTODY AGREEMENTS

Computershare regularly updates its Terms and Conditions in order to comply with regulatory changes and advances in technology. We also continually review and streamline our procedures to keep abreast of modern trends and to provide a more efficient service to shareholders.

Any changes to the Terms and Conditions or new regulatory requirements are communicated to shareholders in their bi-annual statements. In the absence of any objection to the changes, you are deemed to have accepted the amendments. We have updated our policies and procedures in order to comply with the Financial Intelligence Centre Amendment Act, 2017, including sanctions screening, confirmation of status as a Prominent Influential Person and other due diligence requirements. The Protection of Personal Information Act, 2013 became effective on 1 July 2020 and companies have one year to implement the requirements. A number of clauses relating to this legislation have been included in our Terms and Conditions. The full terms and conditions relating to custody, settlement and the share-dealing services, including our fees, may be viewed on our website <https://www.computershare.com/za/Pages/JSE-listed->

IMPORTANT CONTACT INFORMATION

Go to our website: <http://www.computershare.com> and choose from the options in "Individuals"

Call Centre Telephone Numbers

Sanlam: 0861 100 913
Calls from outside SA +27 11 373 0000
Vodacom: 0861 100 918
Calls from outside SA +27 11 870 8225

For all other companies

Bi-annual Mailing queries: 0861 100 928
Calls from outside SA +27 11 373 0050
Online Deal Routing queries: 0861 100 950
Dividends Tax queries: 0861 100 930
Calls from outside SA +27 11 870 8219
Updating of Shareholder Details: 0861 100 928
Calls from outside SA +27 11 373 0050
Tax Free Investment Account: 0861 100 917

General queries: 0861 100 933
Calls from outside SA +27 11 373 0022